



PRISM CYBER
BY CUBE NETWORKS

CASE STUDY | LARGE URBAN DESIGNER

LARGE URBAN DESIGNER BOOSTS CYBERSECURITY AWARENESS WITH KNOWBE4

SNAPSHOT

This customer, a renowned Australian urban design and architecture practice with over 80 years of experience and a 750-strong team. Their diverse range of services caters to both public and private sector clients, encompassing urban planning, architecture, landscape architecture, heritage management, and interior design. Boasting a presence in all major Australian cities, the company is widely recognized for its cutting-edge and sustainable solutions, spanning from large-scale urban developments to commercial and residential buildings.

CHALLENGE

The company recognised the need to bolster their cybersecurity maturity, particularly in developing a comprehensive 'cyber culture' centered around education and awareness. Their objective was to implement a scalable, customizable and engaging training model, integrated with their security strategy, that would yield measurable results. Given their limited team resources, they enlisted Prism Cyber to support in developing an external solution that could be effectively managed.

"Prism delivered a unique, fit-for-purpose program, managed as a service, which met our needs. They worked with us to develop the right cadence and engagement, resulting in a successful outcome."





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APPROACH

Prism Cyber began by gaining a thorough understanding of the customers overarching cybersecurity strategy and objectives. Following a careful evaluation, KnowBe4's security training product was identified as the most suitable option to integrate into the overall security solution. Extensive training and support, personalisation and a comprehensive reporting and feedback system was implemented.

OBJECTIVE

Improve the cybersecurity culture and knowledge of the organization, reduce cyber risks, and provide a scalable and externally managed platform for ongoing cybersecurity training.

OUTCOMES

As a result of deploying KnowBe4, the customer introduced consistent and continuous cyber awareness education, empowering team members with new cybersecurity knowledge. This, along with regular testing and reporting, has significantly reduced security risks and provided a platform for capturing important cyber awareness data for the organization.

Overall, the solution:

- Increased awareness
- Improved incident response
- Enhanced compliance with relevant regulations and standards.
- Reduced overall cybersecurity risk
- Introduced a cybersecurity culture

Prism Cyber continues to partner to provide a fit-for-purpose platform that meets their needs, with reportable and measurable outcomes as one means of assessing ongoing security health. KnowBe4 increased cyber awareness and engagement through enjoyable learning modules.

KEY RESULTS ACHIEVED

TANGIBLE
DECREASE IN
PHISHING TEST
FAILURES

>95%
CAMPAIGN
COMPLETION

85%
COMPLETED IN 3-
WEEK COMPLIANCE
PERIOD